

Questionnaire



For mGuard configuration in order to connect to portal "RemoteService24"

(Please fill out a questionnaire for each mGuard)

1. The mGuard can be used in three different modes: 1) in "stealth mode" only one host can be connected behind the mGuard, 2) in "router mode" and 3) in "multi-stealth mode" a whole network.

Stealth Mode:

Fixed IP address of the client:

DHCP, please describe the network:

Multi Stealth Mode

Management IP address: Subnetmask: Default gateway:.....

Router Mode

External network of the mGuard:

Internal network:

Fixed IP address:

IP address:

Subnetmask:

Subnetmask:

Default gateway:

DNS-Server:

DHCP, please provide the network:

2. If the mGuard runs in router mode and the internal hosts should be reached from the LAN further on, they must be translated via 1:1 NAT. Please define those IP addresses.

To be translated IP addresses:

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3. If the connection to the internet is provided by a gateway the UDP ports 500 and 4500 must be open for outgoing traffic.

Connection is using a gateway (the gateway is provided by DHCP or the external setting of the mGuard)

Connection is using a proxy server, IP-address/port proxy:

Username:

Password:

4. Please provide a contact person which is responsible for the installation.

Name

Phone

E-Mail

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